





02. The said complaint was registered as C.G.No.278/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that initially the service connection was released under LT Category-II on 27.11.2018 but later on the representation of the complainant dt: 20.01.2023 the category of the service was changed from Cat-II to Cat- III and subsequently DPE wing inspected the service connection of the complainant and booked a malpractice case vide Case. No. DPE/NDL/ALGD/35475/24 and issued assessment order for Rs.2,40,986/- for the reason the complainant is utilizing the supply for non-industrial purpose i.e. for mineral water plant under commercial activity and the said amount was added in the regular CC bill vide RJ.No.12/02-2025 and also the category was changed from Cat-III to Cat-II with effect from 01.11.2024 and to that effect orders were already issued by the Chief General Manager, RAC & IPC/APSPDCL/Tirupati 23.11.2024 and the complaint is not maintainable in view of registration of malpractice case.

03. Heard the complainant and respondents through video conferencing. The respondents produced copy of the order of the DPE Wing which shows that the Dy.EE, DPE-II booked a case vide DPE/NDL/ALGD/35475/24 against the complainant for unauthorized




usage- non sanction utilization of supply of the service connection of the complainant. The copy of the Provisional assessment Order dated: 15.11.2024 issued to the complainant by Dy.EE/Allagadda shows that if the complainant has any objection to the said Provisional Assessment Order issued under Sec.126 of the Electricity Act, 2003, he may pay 50% of the total charges demanded under the said order under Sec.127 (2) of the Electricity Act, 2003 and then he can make representation to SE/Assessments/APSPDCL/Tirupati.

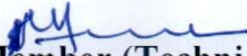
- 04.** Under Clause No.10.2 (b) of Regulation No.3 of 2016 of the Hon'ble APERC, the Forum may reject the complaint if the complaint fall under Secs.126,127,135 to 139 and 152 of the Electricity Act. Here, in the case on hand also the complainant was issued with Provisional Assessment Order Dt: 15.11.2024 under Sec.126 of the Electricity Act and hence he has to avail the remedies mentioned in the said Provisional Assessment Order served upon him and this complaint is not maintainable. Accordingly, the complaint is rejected. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.
- 05.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot.

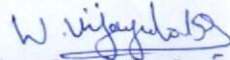


No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 25<sup>th</sup> day of March'2025.

  
CHAIRPERSON

  
Member (Technical)

  
Member (Independent)

**Documents marked**

**For the complainant: Nil**

**For the respondents: Nil**

**Copy to the**

**Complainant through whatsapp and Post**

**All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate Office/APSPDCL/  
Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra  
Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to  
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,  
Kurnool-518002, State of Andhra Pradesh.**

**The Stock file.**

